



Customized Maintenance Inspection (CMI)

Dear Eagle Customer:

Everyone agrees that routine inspection by a trained technician is essential to good maintenance. Inspections not only need to be routine, they need to be consistent with the needs of the equipment and its owner.

Our CMI program is based upon prearranged, on-site inspections—at intervals consistent with your needs. This systematic approach to checking equipment service will accomplish the following:

- **Improve machine reliability**
- **Extend machine service life**
- **Help avoid major failures**
- **Help avoid surprise downtimes**
- **Reduce the chance of major repairs**
- **Help lower and control owning/operating costs**
- **Help increase machine productivity**
- **Increase resale value with documented systematic maintenance**

Enclosed is a list of CMI inspections available on some of our most popular models. We can also customize a program for you on your non-Case machines. **You will know up-front what your cost will be. And the cost will be guaranteed for the 2-year term of your maintenance contract regardless of any increases in parts and labor charges.**

Thanks to a Customized Maintenance Inspection program from your Case dealer, you will be able to better anticipate your routine maintenance costs and improve the availability of your equipment – your key to greater productivity and lower operating costs.

Our records indicate that you currently have or previously had a CMI contract. If your program will expire shortly, or has already expired, contact our Service Department for details and cost.

Let Eagle Power hand you the key to increasing the profitability of your business!

Sincerely,

Vince McGovern, Service Manager & Bob McCullough, Service Manager

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